



Electronic Ticket Itinerary/Receipt

Mr Jens Glad Balchen

EuroBonus number EBB127586261

Date of issue: 14SEP09

Booking Reference KO7QT

Place of issue: Oslo

IATA number 60493484

Flight/Date Class	Route Status	Departure Meal	Arrival	Latest Check-in	Terminal	Baggage allowance
Scandinavian Airlines						
SK4188/21SEP H	Stavanger - Trondheim Confirmed Operated by SAS Norway	18.45 No Meal Service	20.40	18.15		20K
Scandinavian Airlines						
SK4179/22SEP M	Trondheim - Stavanger Confirmed Operated by SAS Norway	19.05 No Meal Service	21.00	18.35		20K

Ticket no. 117-2339820018

Fare	2630.00	NOK
Tax	382.00	NOK
Vat 8%	241.00	NOK
Ticket Amount	3253.00	NOK
Service Fee	23.15	NOK
Vat 8%	1.85	NOK
Total Amount	3278.00	NOK

Form of Payment: MasterCard

Form of identification at security and gate: MasterCard

Endorsement/Restrictions: RESTRICTIONS MAY APPLY

Org. No. 961510740 MVA

Special Info:

SAS Internet
n-0080 Oslo
NORWAY
www.sas.no

47-915 05400

LIMITS OF LIABILITY

The applicable limits of liability for your journey on a flight operated by a carrier of the SAS Group are as follows:

1. There are no financial limits in respect of death or bodily injury;
2. In respect of destruction, loss of, or damage or delay to baggage, 1,000 Special Drawing Rights per passenger (approximately EUR 1,230) and, if the value of your baggage is greater than this limit, you should inform the carrier at check-in or ensure that it is fully insured prior to travel;
3. For damage occasioned by delay on your journey, 4,150 Special Drawing Rights per passenger (approximately EUR 5,100).

If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

This notice is required by the European Community Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002).

Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier. For complete text of all provisions applicable we refer to SAS General Conditions of Carriage for Passengers and Baggage at www.sas.no. For the relevant rules regarding baggage allowances we refer to SAS Baggage Allowances at www.sas.no.

Personal data, which has been provided to us in connection with your travel, may be passed to government authorities for border control and aviation security purposes